Name of the Tool RefugeeGuide Online Home Page Broschürendownload Bestellen Unterstützer Hintergrund englisch / english Logo **URL** http://www.refugeeguide.de/en/ Subject German refugees--Guidebooks Accessibility Free Multilingual (English, Dutch, French, Arabic, Urdu, Farsi, etc.) Language **Publishers** Refugeeguide.de **Brief History** The concept and content of the RefugeeGuide Online has been designed and compiled with the support of many people like people from Syria, Afghanistan, Sudan, Egypt, Palestine; people who recently immigrated to Germany; people who are currently refugees, etc. Because it was very important to involve refugees in designing this guide. When discussing this project with refugees, it was discussed whether a guide like this might be seen as being arrogant or pejorative. The refugees explicitly rejected this concern. To the contrary, they said this is exactly the kind of information they need. In September 2015 the guidebook acquires its present form. Scope and Coverage The sole purpose of this guide is to provide useful information and it provides guideline and tips for common behaviors in the fields like Public Life, Personal Freedom,

Community Life, Equality, Environment and Ecology, Food, Drinks and Smoking, Formalities, and common behavior in Case of Emergencies.

Kind of Information

This guide is intended for visitors to Germany, refugees and future citizens. Its aim is to provide orientation to visitors when they first arrive in Germany. This guide aims to provide useful information for refugees for the time before they can participate in integration courses and German classes offered by the government. This guide provides one with information about the country he or she now finds. It has been designed in response to common questions asked by refugees. Much of the advice in this booklet should not be seen as a law or a strict rule. People in Germany will not always act according to this guide naturally. However, most of the behavior described here is common practice for most of the people, most of the time in their Public Life, Personal Freedom, Community Life, Food, Drinks and Smoking and other habits etc. As for example, some of the tips provided by the guide book for the behaviors of refugees should be carried out in public life and personal freedom are common greetings like Good days (Guten Tag) and Good bye (Auf Wiedersehen) while meeting a person or a small group of people, smiling in public which is fine and quite acceptable etc. "Freedom of speech" allows people to express their opinion in Germany, etc. The common practices in community lives are also provided some of which are shake hands with others, good friends usually hug each other, when one are offered something, he or she have to say "nein, danke" (no, thanks) to say no or "bitte" or "gerne" to say yes. Discrimination because of gender, race, religion or sexual orientation is illegal and men and women have equal rights and must be treated as equals so the guidebook provides tips to maintain this in mind. The guidebook also provides various other tips in conducting behavior of eating, drinking; Formalities maintaining, etc.

Special Features

- The illustrated guide is available in different languages. It is available online with the option of printing it for distribution. A printed booklet may become available at a later date.
- The guidebook provides pdf for all the provided languages.

Arrangement Pattern

The contents of the guidebook are arranged chapter wise and the guidebook includes nine chapters. At the home page the information or main points under each chapter are provided which help the users to quickly access these. At the end of the homepage there is an option to download the pdf for full texts of each chapter.

Remarks

The reference book is intended to help the refugees and other general people and becomes the ready-to-use guide line for them.

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